

Terms and conditions of Warranty

Warranty Declaration: Statcon Energiaa Pvt Ltd. warrants that the Solar PV Modules supplied are free from defects in material and workmanship under normal application, installation, use, and service conditions.

Product Warranty: The Solar PV Modules are covered under a product warranty of Seven (7) Years from the date of invoice issued to the first end user.

Performance Warranty: Statcon Energiaa Pvt Ltd. guarantees the power output performance of the Solar PV Modules under Standard Test Conditions (STC). During the first ten (10) years from the date of invoice, the maximum degradation in power output shall not exceed ten percent (10%) of the rated power. From the eleventh (11th) year through the twenty-fifth (25th) year, the additional power degradation shall not exceed ten percent (10%). Accordingly, the Solar PV Modules shall deliver not less than eighty percent (80%) of the rated power output at the end of twenty-five (25) years.

Warranty Coverage: This warranty covers manufacturing defects and failures arising from defects in materials or workmanship under normal operating conditions. The warranty includes defects such as de-lamination, cell cracks originating from the manufacturing process, failure of factory-fitted junction boxes or connectors, and abnormal power degradation beyond the limits specified under the performance warranty.

Warranty Validity Conditions: This warranty shall remain valid only if the Solar PV Modules are installed in accordance with the installation guidelines issued by Statcon Energiaa Pvt Ltd., the installation is carried out by trained and qualified personnel, the modules are operated within their specified electrical limits, and proper earthing as well as surge protection systems are provided at the installation site.

Warranty Exclusions: This warranty does not apply to defects or damages resulting from improper installation, handling, storage, or transportation of the modules, or from use of the modules for unintended or non-stationary applications. The warranty shall also be void in cases of damage caused by natural calamities including fire, flood, lightning, cyclone, hailstorm, or earthquake, as well as accidents, misuse, negligence, vandalism, or theft. Failures arising due to voltage spikes, inverter malfunction, improper earthing, unauthorized repair, modification, or alteration are excluded. Normal wear and tear, aging, discoloration, or cosmetic changes that do not affect module performance are also not covered under this warranty.

Warranty Claim Procedure: In order to initiate a warranty claim, the claimant must provide the module serial number, a copy of the purchase invoice, installation photographs, site details, and a detailed description of the defect or performance issue. Statcon Energiaa Pvt Ltd. reserves the right to inspect the module either at the installation site or at its designated facility prior to approval of any warranty claim.

Warranty Resolution: Upon validation of a warranty claim, Statcon Energiaa Pvt Ltd., at its sole discretion, may repair the defective module, replace the module with an equivalent or higher-rated module, or provide a refund based on the depreciated value of the module.

Limitation of Liability: Statcon Energiaa Pvt Ltd. shall not be liable for any indirect, incidental, or consequential damages, including but not limited to loss of power generation, loss of revenue, or system downtime, arising from the use or failure of the Solar PV Modules.

Transferability: This warranty is transferable to subsequent owners of the Solar PV Modules, provided that the modules remain installed at the original location and valid warranty documentation is available.

Jurisdiction: All disputes arising out of or in connection with this warranty shall be subject to the exclusive jurisdiction of the courts of Gautam Buddha Nagar, Uttar Pradesh, India.

Customer Details

Name:

Address:

Module Type:

Model No:

Serial No:

Invoice No:

Invoice Date:

Statcon Energiaa Details



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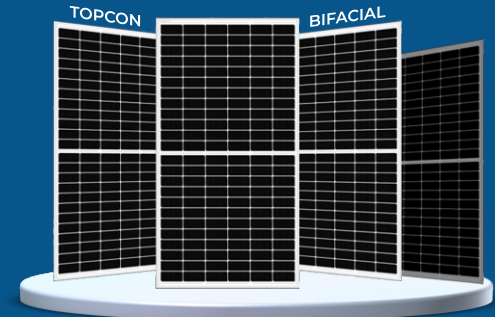
Consumer Care No: 1800-891-3319

Email: servicing@energiaa.in

Website: www.energiaa.in



**STATCON
ENERGIAA®**
Inspire • Innovate • Implement



SOLAR PV MODULES

WARRANTY CARD & USER MANUAL



25 YEAR
PERFORMANCE WARRANTY